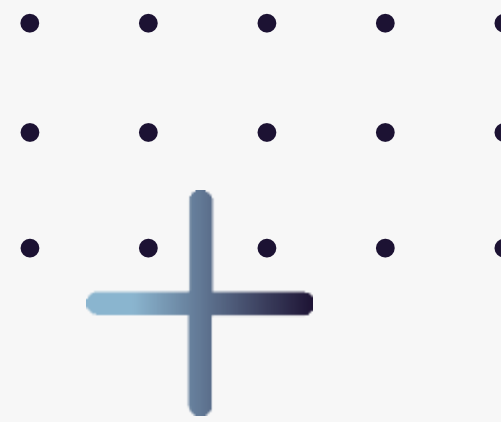


# SOLUTIONADE: MANAGED SERVICES



The passionate team of D365 experts at Solutionade helps organizations better maintain and develop Dynamics 365 CRM.

**Solutionade**  
adapt • enrich • deliver

# Why consider Managed Services?

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## + **fast technological change**

Organizations are struggling to keep up with fast-paced technological advancements, while maintaining focus on innovation.

## + **rising costs**

According to Gartner, network downtime can cost some businesses as much as \$5,600 per minute.

## + **scarcity of talent**

Internal IT teams often lack the deep technical knowledge and experience to stay ahead of updates, risks and compliance threats.

# Choose flexible & cost-effective technical support / managed services

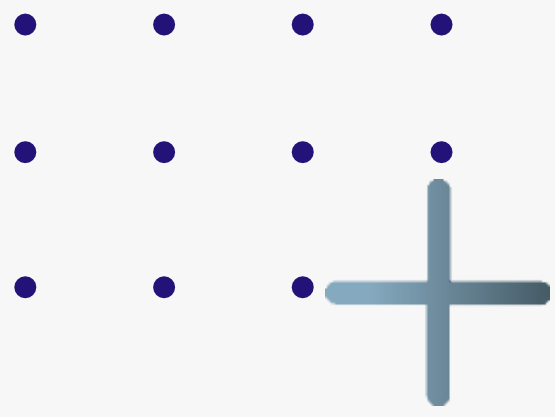
Enrich, maintain and develop your Dynamics 365 CRM today.



**Solutionade** adapts to the customer requirements and business needs through flexible SLA's.

	Essentials	Standard	Premium
<b>Support Hours</b>	8x5	24x5	24x7
<b>Type of support</b>			
<b>Phone, Chat &amp; E-mail</b>	Y	Y	Y
<b>Proactive Updates on D365 CRM/Power Platform</b>	Y	Y	Y
<b>Tech Support</b>	8x5	24x5	24x7
<ul style="list-style-type: none"> <li>• Break-fix</li> <li>• Application enhancements</li> <li>• Consultation/inquiries</li> <li>• Reporting</li> </ul>			
<b>Team &amp; Resources</b>	Shared Support Team	Dedicated Team & Resources	Dedicated Team & Resources
<b>Technology Stack</b>	Microsoft Dynamics 365 CRM	Microsoft Dynamics 365 CRM and The Power Platform	Microsoft Dynamics 365 & The Power Platform
<b>Response Time</b>			
<b>Critical Issues</b>	8 hours	4 hours	per requested Service Level Agreement
<b>Non-Critical Issues</b>	16 hours	8 hours	per requested Service Level Agreement

All of our plans cover the essential application support needed to help you get the most value out of your Dynamics 365 CRM and The Power Platform.



# Schedule a **free** **1 hour** **consultation**



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[www.solutionade.net](http://www.solutionade.net)